

ATTENTIVE SERVICE

CHORUS CALL TEAMS AROUND THE GLOBE ARE READY TO ASSIST:

Chorus Call works hard to ensure our clients receive the highest possible standard of service using a **team model**, both globally and locally.

Being able to obtain a speedy response is important, yet no individual account representative can possibly be ready to respond at any time, all the time. That's why Chorus Call has structured teams and systems in such a way that you can always reach someone who will be able to assist you, or help you connect with someone who can assist you.

Follow the Sun is the name of our tag-team global process for ensuring our teleconferencing bridges have a Chorus Call operator available around the clock during the business week.

Simply **dial *0** when you are connected to the teleconference bridge and an operator will respond to your request for assistance.

Canada@choruscall.com should be considered your communications lifeline whenever you need to reach the Chorus Call Canada team with a time sensitive question or request.

Alternatively, call our **Reservations / Help Desk** at **1-800-319-3929** or **604-638-5300** with your request.

If your account representative isn't immediately available to respond, another member of the team will step in to ensure your needs are addressed.

On day to day matters, feel free to contact your account representative directly by email or phone.

If at any time you have questions, please don't hesitate to contact us. We are happy to assist!



For more information

Call: **1-800-319-3929**
+1-604-638-5300

Email: **Canada@choruscall.com**

- ◆ Australia
- ◆ Germany
- ◆ India
- ◆ South Africa

- ◆ Brazil
- ◆ Greece
- ◆ Italy
- ◆ Switzerland

- ◆ Canada
- ◆ Japan
- ◆ New Zealand
- ◆ United States